ANNA DUIN

## 3 EASY WAYS TO GET MORE OUT OF YOUR WEBSITE (FAST)

SEPTEMBER 2024

DUINMARKETING.COM

## WHAT WE'LL COVER

Don't worry about notes. I'll share the deck!

**Upgrade #1:** Answer these three key questions in 15 seconds

**Upgrade #2:** Build Instant trust with leads

**Upgrade #3**: Make email your new best friend

#### Duin Marketing

# ABOUT ME Anna Duin

- I've been in marketing for 10+ years
- I help small business leaders find new ways to drive revenue
- My favorite tactics are lead generation, writing, and email marketing
- I'm a mom to two wild boys!



duinmarketing.com



## ANSWER THESE 3 QUESTIONS ON YOUR HOME PAGE

- What do you do?
- How can you help me?
- What makes you different?



Learn more: Crafting Your Wow Statement



Hard to read and understand (aim for a <u>7th-grade or less</u> <u>reading level</u>)



I/Us/Company name lingo



Focusing on how the company/product is awesome instead of how it helps THEM



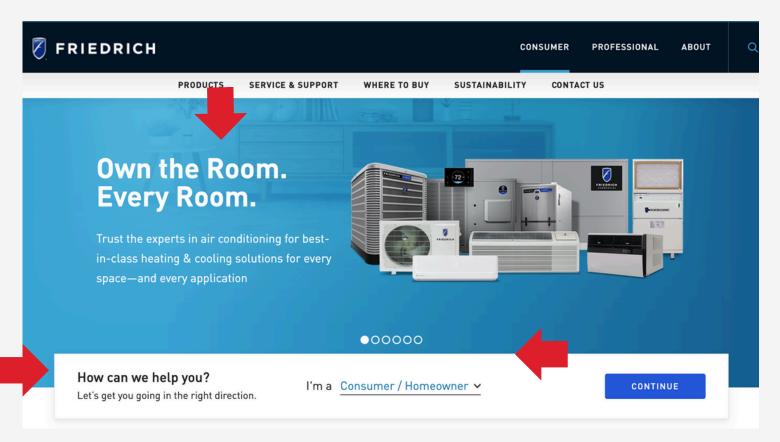


It doesn't speak to the customer's pain points

## STELLAR WEBSITE MESSAGING EXAMPLES

#### Why it works:

- Compelling copy
- Focused on the customer
- It's clear where you should go next



Example from friedrich.com

## KILLER WEBSITE MESSAGING EXAMPLES

#### Why it works:

- Speaks to specific pain points
- Clear value

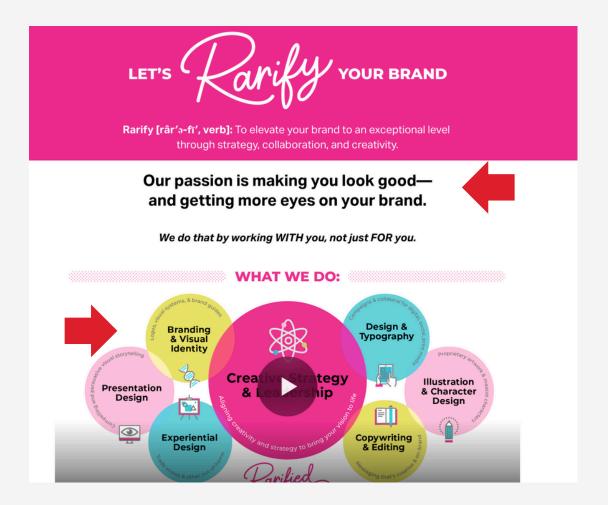


Example from amytokos.com

## STELLAR WEBSITE MESSAGING EXAMPLES

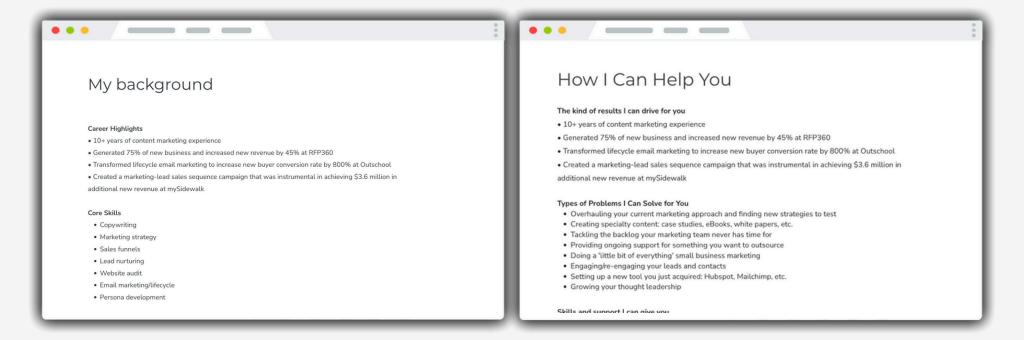
#### Why it works:

- Speaks to clear goal/need
- You know what they do and what services they offer



Example from rarified creative.com

#### IT'S ALWAYS ABOUT THEM (NOT YOU)

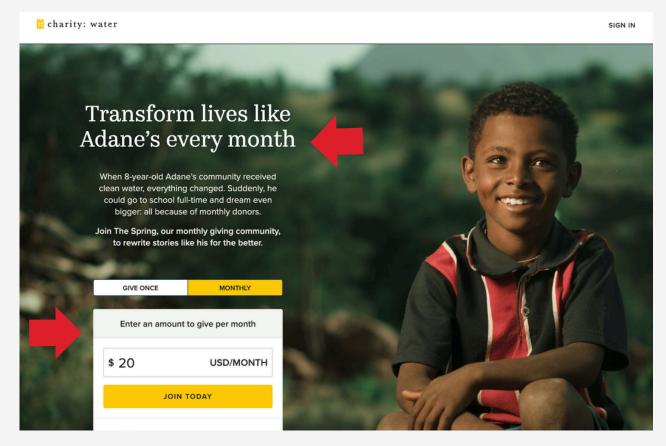


Learn more: Check out <u>Building a StoryBrand Book</u>

## STELLAR WEBSITE MESSAGING EXAMPLES

#### Why it works:

- Make them the hero!
- People connect with stories
- Quick understanding of cost

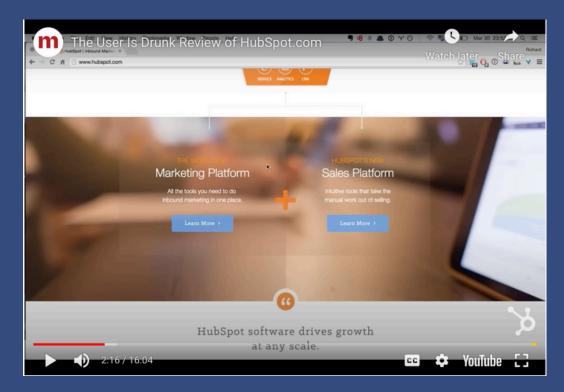


**Example from Charity Water** 

#### GET SOME HONEST WEBSITE FEEDBACK

#### Questions to ask trusted testers

- What confuses you?
- What's compelling?
- What's not?
- What do I/we do?
- What questions do you still have?



Learn more: <u>Hubspot drunk website test</u>





Client testimonials



Recognizable client logos



Press mentions in big publications





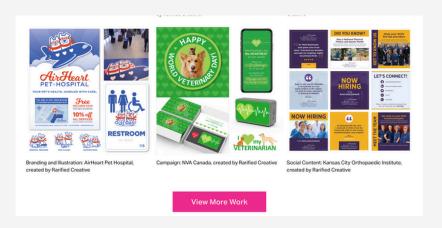
3rd party reviews

#### CREDIBILITY EXAMPLES

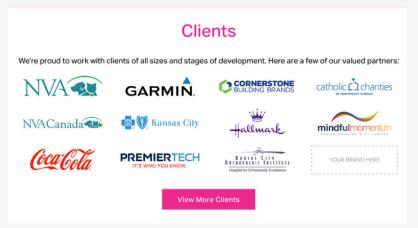


#### Featured In...



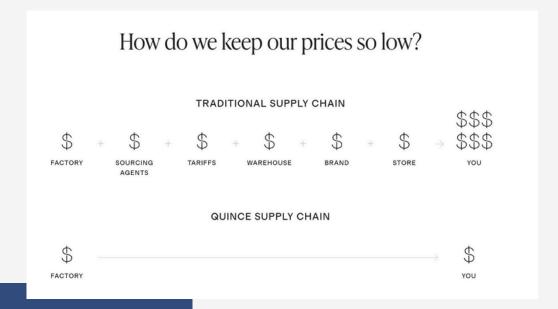






#### CREDIBILITY EXAMPLES

- Testimonials (bonus points for including pictures)
- Addressing FAQs or concerns





Sarah Nord | Onspring | Learning Services Director

To put it simply, Anna is exceptional. She is sharp, articulate, curious, hard working, focused and dedicated. She has a thirst for knowledge that you rarely encounter, and she is constantly seeking to grow, solve problems and provide additional value.

Anna is a skilled communicator, project coordinator and client service professional. It's not a question of "what can Anna do?" but rather, "what can't she do?" If you have an opportunity to hire her,

Example from Quince

**Example from Duin Marketing** 





Drive new and repeat buyers and FAST



Stay top-of-mind for clients who aren't ready or have a long buying lifecycle





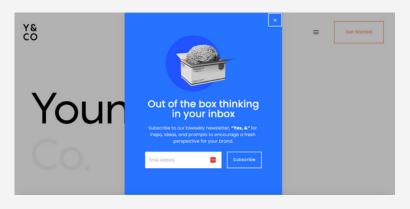
It's a cheap marketing channel!



Fast feedback on what people like and want more of

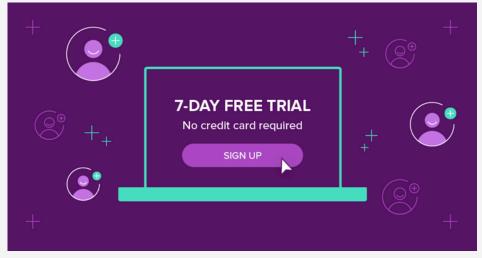
#### TURN ANONYMOUS VISITORS INTO LEADS

- Newsletter sign-up
- Free trial
- Free downloads
- Most website tools have a built-in option for these





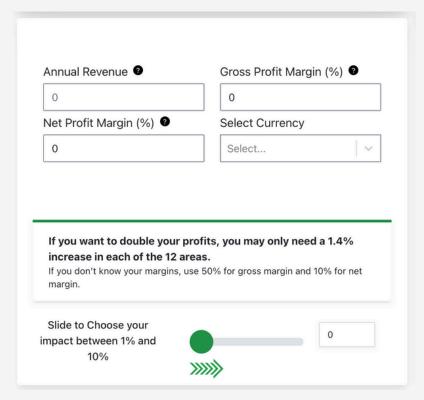


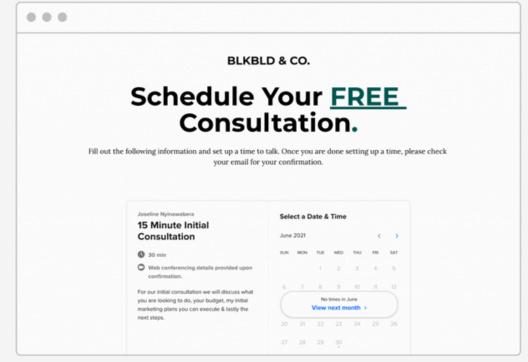


Learn more: Hubpsot's free email course

#### HOW TO GET MORE EMAIL SIGN-UPS

• Free consult • Free calculator





Example from riconasol.com

#### FAST AND THOROUGH DATA

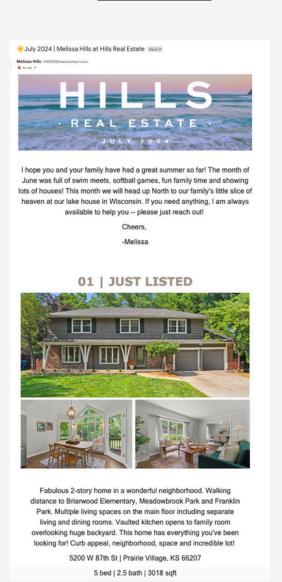
- It's the perfect way to get fast feedback on a new product/offer/message
- You can track open rates, clicks, and 'heat' map to see what interests your people most



Learn more: Hubpsot's free email course

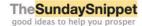
#### AMAZING LOCAL EMAIL EXAMPLES

- Relator <u>Melissa</u>
   <u>Hills</u> monthly newsletter showcasing new home listings and owner advice
- Case study expert
   <u>John Stevenson's</u>
   "Sunday Snippet,"
   featuring tips and good ideas



\$775,000

View this email in your browser



Hi Anna,

Company owners and leaders beware: don't let your company become too much like a family.

Wait, isn't that the ultimate compliment when someone describes your company as being "like a family"?

It may sound good, but there are some important differences between families and teams worth thinking about and I like <u>this take on it by</u> Punctuation. Here it is in a nutshell:

Families are dysfunctional. Even the best ones have a few weird uncles, parents, and problem children that mess things up.

Families are forever. You're born into a family and can never really be kicked out which means there is way more tolerance for bad behavior and poor work.

**Black sheep get all the attention.** Too much time is spent on low performers rather than top ones.

Here's why you want a team, instead of a family:

Teams are built around a goal. Teams have missions, objectives and KPIs, and they want to win. Families want to peacefully coexist and provide safe harbor.

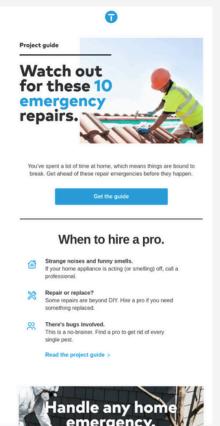
Teams change their players. Teams change depending on game situations and being a starting player is not guaranteed. You must earn it every week. In a family for example, the first-born has that position for life, no matter if he's any good at it.

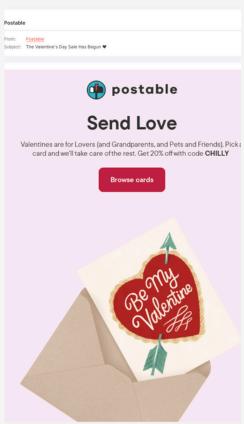
Teams are made up of willing participants. The best players choose to join your team and they won't join if they sense bad coaching or bad teammates. Retention is automatic in families. Hiring and retention is a daily challenge in teams and it keeps you sharp.

#### GREAT EMAIL EXAMPLES

- Value-add, helpful curations / content
- Advice-focused and help / guides
- Seasonal promos







<u>Learn more: Really Good Emails website</u> | <u>Learn more: Hubpsot's free email course</u>

#### **Download Presentation**

## THANK YOU!



## HAVE QUESTIONS?

#### **Book a Free Consult**



anna@duinmarketing.com
DuinMarketing.com